

The Van Alen

Newsletter – July 2019

Door entry system



CallMe call forwarding is available for the door entry system at The Van Alen. You need to have a CallMe device fitted in your flat or house and the CallMe app on your smart device. It can be linked to up to 4 smart devices. You also need to have an internet connection for the CallMe device to link to with WiFi.

If somebody calls your flat or house from a Van Alen door entry panel, your smartphone or tablet will notify you wherever you are in the world. On the CallMe app you can see who is calling and you can talk to them, just as you can on the video handset in your flat or house. If you want to let them into The Van Alen, you press a button on your smart phone or tablet, which will open the main door, the pedestrian gate or block entrance doors as appropriate. You can open the vehicle gates by pressing a different button on the app. The app only works when somebody presses your flat or house number on a door entry panel at The Van Alen, You can't simply bring up the app and then open the doors, it is a call forwarding device.

Installation is by www.doorentry.net who installed the new door entry system at The Van Alen a few months ago and the cost of CallMe is £426.00 which includes VAT. Please contact us if you would like more information.

CCTV policy

The Board has recently reviewed and approved "The Van Alen CCTV Policy" and a copy is printed on the back of this newsletter. If you have any comments or questions please contact David Brown 07887 983352

Car park bollards

Three flats have a parking space in the above ground car park rather than the underground car park. Visitors have been using these spaces and to reserve them for the flat owners we have installed folding parking bollards.

Max headroom 2.0m

We have put up a sign indicating that the maximum headroom in the underground car park is 2.0m or 6'6"



Pedestrian gate damage

The pedestrian gate motor has recently been damaged and needed replacing. We believe the damage was caused by the gate being forced. Please remind any visitors that the gate is automatic and should not be forced to open or close.

Contact - directors@vanalen.info , or pass a note to David Brown, Flat 36, or give him a call on 07887 983352. www.vanalen.info

The Van Alen CCTV Policy

Data Protection

We are registered with the Information Commissioner's Office as a CCTV operator reference number ZA297321 and the next renewal date 3 December 2019.

Purpose

The purpose of The Van Alen CCTV system is to enhance the safety and security of all who live, visit and work at The Van Alen. Specifically, we want to deter intruders and if intruders do gain access to the estate and commit crimes, provide evidence to the police. We also want to be able to identify individuals involved in anti-social behaviour inside The Van Alen estate, such that appropriate action can be taken by the board.

Signage and awareness

There is a "CCTV in operation" sign in reception, a sign on the ramp to the underground park and a sign near the pedestrian gate in Camelford Street. On page 7 of the Residents' Handbook we state: "The Van Alen has a CCTV system and the images are recorded." In the January 2019 The Van Alen Newsletter we stated: "The two intruders who have been seen frequently on the CCTV were arrested over Christmas." In the March 2019 The Van Alen Newsletter, we stated: "We have had some new cameras installed to improve the quality of the images and to increase the coverage". We included a screen shot showing the image from all 13 cameras.

Queries and complaints

Any queries and complaints regarding the CCTV system can be raised with the Chair David Brown apartment 36, tel 07887 983352. Brighton CCTV are responsible for the technical aspects of the CCTV system. www.brightoncctv.co.uk 01273 782323

Confidentiality

Only those who attend board meetings have remote access to the CCTV. The CCTV system is treated as strictly confidential and the sharing of any information, passwords or images or information derived from an image, with anyone not on the board, without the board's prior permission is not allowed.

Those attending board meetings are encouraged to look at the CCTV, on their smart devices, regularly to make sure that the system is functioning, the CCTV cameras are working properly, and to keep themselves familiar with how to use the system so that they can respond quickly if they see or are informed of a suspicious incident.

Recordings

The CCTV recordings are captured and stored securely in the hard drives in the DVR in a locked cupboard in reception.

We have endeavoured to build a CCTV system with sufficient camera coverage and sufficient definition to ensure that recordings can be provided to the Police as evidence. We don't keep recordings for longer than we need. They are automatically overwritten as the hard drives become full.

July 2019 v1